

Powercor Australia Ltd
ACN 064 651 109
ABN 89-064 651 109

Head Office
40 Market Street Melbourne

DX 433 MELBOURNE
www.powercor.com.au

Address all correspondence to:
Locked Bag 14090
Melbourne Victoria 8001

For all media enquiries:
24-Hour Media Service:
Ph: (03) 9683 4342
Fax: 03) 9683 4899



Wednesday, 26 March 2008

**POWERCOR THANKS CUSTOMERS FOR THEIR
PATIENCE FOLLOWING RECENT STORMS**

Powercor wishes to thank its customers for their patience during the past two days as crews worked through a backlog of electrical faults caused by severe storm damage.

The storms had widespread impacts on Powercor's electricity distribution network - causing approximately 60,000 customers to lose their power supplies across central and western Victoria.

Additionally the high volume of electrical faults caused delays in responding to customer calls made to Powercor's Customer Contact Centre.

To help expedite the process, Powercor cancelled its entire planned electrical upgrade works program yesterday to devote all available field resources to fault restoration works.

The storm front moved across central and western Victoria around 9pm on March 24, causing lightning strikes on Powercor's network of poles and wires and blowing tree branches and other debris onto power lines.

Acting General Manager Electricity Networks, Craig Hobbs, thanked all customers for their patience as repairs continued for three days and required all of Powercor's available resources.

"We know it's frustrating to lose power for extended periods but we are grateful for the patience shown by our customers and the hard work of our crews and crisis management teams", Mr Hobbs said.

"During these events our focus is on restoring power supplies as quickly and safely as possible and we are pleased to have successfully restored power to all customers affected by the storm".

Media inquiries: Powercor's 24 hour media hotline on (03) 9683 4342

MEDIA RELEASE