

PACCC MEETING SUMMARY

Tuesday 28 March, 2006
CitiPower and Powercor Boardroom, Melbourne

- ATTENDEES:** Shane Breheny - CEO CitiPower and Powercor Chair
Peter Bryant – General Manager Customer Services
Brian Sullivan – General Manager Corporate Services
Garry Audley – Gen. Manager CitiPower Network
Christine May – Customer Representative
Gavin Dufty – St Vincent De Paul
Robert Lorenzon – Australian Industry Group
Peter Brown – City of Moreland
- Hugo Armstrong – Corporate Affairs Manager (Committee Secretary)
Marisa Maloney – Administrative Assistant (Minute Secretary)
- PRESENTERS:** Phil Gardiner – Manager Energy Metering Solutions
Andrew Dillon – Manager Network Pricing
- APOLOGIES:** Bryan Quinn – General Manager Powercor Network
John Pye – Victorian Farmers Federation
Kieran Skelton – Manager Asset Strategy (intended presenter)

Members were asked to consider joining the Tariff Strategy Stakeholder Register, and communicate this opportunity to their own interested stakeholders/members.

The committee was briefed on the rollout of Interval Metering. Questions were raised over the cost of the introduction of advanced metering and the impact on customers. Committee members were advised 1.1 million meters were required and Distributors were likely to be in a position to absorb the cost. There will be some disruption to customer's supply as meters are installed and additional services will be in place for the elderly who may have difficulty setting timers etc.

The committee was given an overview of the Business Performance Report for December 2005 to February 2006.

A wide-ranging discussion arose following a briefing on reliability issues and the Outage Response Taskforce. It was suggested the CEO appear in regional media to publicly reassure customers that steps are in place to respond to widespread outages.